

[REDACTED]

Date: 11 April 2022  
Reference: F0005597

Dear [REDACTED]

Thank you for your request of 15 March 2022, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

*The CAA previously published the number of Fixed Penalty Notices (FPN) issued per airline (and the type of offence the FPN related to) from 18 January 2021 to 31 July 2021 (<https://publicapps.caa.co.uk/modalapplication.aspx?appid=11&mode=detail&id=10815>).*

*I would be grateful if the CAA could provide a breakdown of the same data (split by airline, and type of offence) from the period of 1 August 2021 to 1 March 2022.*

*I would also be grateful if data could be provided which sets out the number of FPNs that have been paid by the airlines, and the number that remain outstanding.*

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA); I can confirm that the CAA hold information relevant to your request. Please, therefore, find attached the information we are able to provide.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

[REDACTED]@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane

Civil Aviation Authority  
Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)  
Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team  
Information Rights Specialist

### **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.