



**JUST** ✓  
**CULTURE**

---

**Reporting:**

**The CAA MOR scheme is about improving safety and sharing knowledge**

---

**How to report:**

**Tell a supervisor who will report it using local procedures**

---

**Why report:**

**Your report = your safety**  
**Reporting saves lives**  
**Professionals report**

**IF IN DOUBT  
REPORT**

**I should report safety events relating to:**

- **Fuel operations and other essential fluids**
- **Ground service equipment**
- **Aircraft damage or collision**
- **Aircraft de-icing / anti-icing**
- **Personal safety / injury**
- **Stand conditions / operating environment**
- **Aircraft loading and mass & balance (inc dangerous goods)**

**For information and examples visit:**



**GHOST**  
GROUND HANDLING OPERATIONS SAFETY TEAM



[www.caa.co.uk/ghost](http://www.caa.co.uk/ghost)  
or scan the above QR code